



R L C Enterprises, Inc.

2985 Theatre Drive, Paso Robles, CA 93446
 Phone (805) 239-9737, Fax (805) 239-9736, http://www.rlc.com

R.M.A.

Customer must completely fill out the section below and attach one form to each product returned.

Company Name:	Contact:	Date:
Shipping Address:	Phone:	
	Fax:	
	Email:	

R.L.C. Part Number	Description of Problem

Please be advised that any boards returned for repair and tested **“No Trouble Found”** will be billed a minimum \$50.00 and up to a maximum \$200.00 for testing and diagnostics services. If it is determined the product is not covered by warranty, the estimate below will be returned to you for your approval. Please allow at least 4 to 8 weeks for all repairs.

By signing below you agree to the above terms.

CUSTOMER SIGNATURE (X) _____

R.L.C. Estimate of Repair Charges

- R.L.C. has repaired your unit under warranty or has elected to repair your unit at no charge.
- R.L.C. has determined that your unit is out of warranty or damage is not covered under warranty. The following repair charges will apply providing unit is repairable:

Minimum of _____ with a Maximum _____ plus return shipping charges.

Comments: _____

Only if an estimate has been provided, your approval will be required before any repairs will proceed. Please note that if you decline to have repairs done and request that the unit be returned to you a \$25.00 service charge plus return shipping charges will be assessed. Response to above estimate must be received within 45 days or items will become property of R.L.C.

Customers Accepts Estimate

Initials _____

R.L.C. USE ONLY

Serial Number	Configuration	
Date Rcvd:	Problem Found:	Corrective Action:
Revd. Via:		
In Warranty Period:		
Physical Condition:		
Attempt Warranty Repair:		
Repair No.:	Invoice #	Tracking #
		Actual Charges: